



GENERAL INFORMATION

Extract from the brochure April 2017/April 2018

WHAT'S INCLUDED IN EVERY MSC CRUISE

Accommodation

A wide variety of cabin types to choose from, including the highest percentage of balcony cabins per ship of any cruise company, ensuring spectacular ocean views. All accommodation is designed with the comfort of guests in mind.

Dining

All-inclusive and flexible dining options in the main restaurants and a buffet that's open 20 hours per day, all serving freshly prepared food. A room service menu is also available.

On board service

Multilingual, qualified personnel with a friendly, warm and helpful approach, on hand to satisfy your every wish and request and ensure outstanding hospitality, for example by tidying your cabin twice a day. With so many staff focused on providing a high-quality service, each day on board is sure to be a pleasure.

Entertainment

A diverse programme of activities, spectacular shows in the onboard theatre, music lounge, casino, sports and tournaments. Rich resort facilities including whirlpool baths, multiple pools and Aqua Parks. Themed parties, creative workshops and classes such as art, astronomy, wine-tasting and dance.

Sport & Wellness

Fully equipped gyms with Technogym® gear and personal trainers on hand to provide expert assistance. On deck, inviting swimming pools, a beautiful jogging track with sea view, as well as outdoor and indoor tennis, volleyball or basketball, squash and mini-golf.

Children's entertainment

Fun, flexible options that appeal to everyone, with Clubs catering to 5 different age groups, dedicated activities, exclusive areas designed and equipped in partnership with Chicco and Lego®, and our mascot Doremi™ for youngest guests.

LANGUAGES USED ONBOARD

Spoken

The large number of multilingual personnel on our ships helps ensure all our Guests feel at home on board. We communicate in six main languages: English, Italian, German, French, Spanish and Brazilian Portuguese.

Written

The cabin information booklet and other printed material used on board are available in each of the six languages mentioned above. The languages used in the menus vary according to which part of the world your ship is exploring.

SERVICES ONBOARD

INCLUDED IN CRUISE FARE

24-hour Reception

The highly-trained multilingual staff in our Information Office are at your service 24/7. So whatever you need, whatever the hour, make them your first port of call.

Laundry

Everyone loves the feel of freshly-laundered clothes and the convenience of a same-day laundry service. Our Laundry Service Package makes that comfort more accessible than ever. For a modest single charge, you and every traveller in your cabin can use the service whenever you like for up to 20 items per cabin per cruise. Simply leave your items for collection before 9 am on any day except the last day of your cruise, and they'll be returned freshly laundered by 5 pm the same day.

Post Office services

You can send gifts and mail via the Information Office, who will provide the necessary postage, informing you of the cost and charging it to your cruise account. They will then pass your letters and packages to our local representatives for posting in the next port of call.

Flowers

Enhance any occasion with beautiful fresh flowers. The Information Office on board will be delighted to handle your order with our selected agencies in the appropriate port of call, charging you the local price.

Birthday cake

If someone in your group of family or friends is celebrating a birthday during your cruise, make the celebrations even sweeter by ordering a delicious birthday cake on board.

SERVICE CHARGE

NOT INCLUDED IN CRUISE FARE

During your cruise, you will meet staff throughout the ship who provide you with excellent service. They are supported by just as many staff and crew who work hard behind the scenes to ensure you enjoy every moment onboard.

For your convenience MSC Cruises will automatically add a daily Hotel Service Charge to your shipboard account, based on your chosen itinerary and the number of days for which the services are actually provided. The Hotel Service Charge serves to ensure we maintain the highest quality standards of service to our Guests. The daily amounts below have been calculated with this in mind and cannot be modified. However, should you wish to remove any of the daily Hotel Service Charge in the unlikely event that you do not receive satisfactory service, you may do so by contacting the Guest Relations Manager on board.

Prepayment of Service Charge

If you wish, the daily Service Charge for your cruise can be added to the price of your cruise at the time of booking, rather than added to your onboard account during the cruise. Please let your booking agent know if you would like to add the Service Charge to your cruise price.

Tips

Please note that we do not recommend tipping individual members of staff.

Bar service Charge

A 15% Bar Service Charge is automatically added to all purchases.

RESTAURANTS AND BUFFETS INCLUDED IN CRUISE FARE

Dining times

Dining times in the main restaurants are based on the itinerary and geographical location of the ship and are indicated in the Daily Program. The buffet restaurants across the fleet are open for 20 hours a day.

Breakfast

Breakfast is served in the ship's main restaurants and at the Buffet.

Continental breakfast from Room Service is delivered to cabins on request on all mornings except the day of disembarkation. This service is offered free of charge to Guests of the MSC Yacht Club, Aurea, Wellness and Fantastica Experiences, while it is available as a paid service for Bella Experience Guests. This service may be requested using the doorknob order form provided in the in-cabin directory or by calling the Reception – Guest Service desk.

Lunch

Lunch is served in the main restaurants and at the Buffet.

Classic Dining

Dinner is served in the main restaurants in a two sittings classic way and in MyChoice dining option. As an alternative to the main restaurants, it is also possible to take dinner in the Buffet.

myChoice dining

'myChoice' is a dining option available to Aurea Experience Guests. This new feature allows Aurea Guests to enjoy a more flexible schedule. A reservation is required each day.

On board MSC Armonia, MSC Sinfonia, MSC Opera and MSC Lirica, Aurea, Wellness and Fantastica Experience Guests staying in Suites and Balcony Cabins can enjoy dinner at a dedicated restaurant with myChoice dining.

Buffet

The Buffet is open 20 hours a day for breakfast, lunch, afternoon snacks, dinner and midnight snacks. The extensive Buffet area comprises various different speciality “corners” including the Pizzeria, Grill, Take Away corner, Wellness corner, Mediterranean “salumeria”, Kids corner, Carvery, Pastry and Ethnic corner

Children

Special kids' selections are always available for breakfast, lunch and dinner in the main restaurants, including a dedicated menu for 6 to 12 months. You'll find a dedicated Kids' Corner in the Buffet, serving a variety of tasty, healthy dishes your children will love. Open during children's mealtimes.

HAPPY DINNERS

Set your kids free and dine at your leisure! When your children have finished their kids' menu dinner at your table, we'll escort them to the Mini and Juniors Club to play while you savour the rest of your meal. Ask our Youth Staff for info on how to book this service.

FUN TIME DINNERS

Drop your kids off at the Mini and Juniors Club on your way to dinner, then our staff will keep them entertained while they enjoy a meal with their new friends in the Kids' Corner of the buffet!

MSC Yacht Club

A fully dedicated restaurant is at the disposal of MSC Yacht Club Guests for breakfast, lunch and dinner, with a free choice of dining times and high-quality menus designed to satisfy the most discerning palate.

In addition and exclusively for MSC Yacht Club Guests, the Top Sail Lounge and The One Pool offer a wide range of buffet snacks throughout the day. Traditional English Tea is served in the Top Sail Lounge each afternoon. All MSC Yacht Club Guests (on board MSC Meraviglia, MSC Seaside, MSC Preziosa, MSC Divina, MSC Splendida and MSC Fantasia) can also enjoy a round-the-clock room service menu.

SPECIALITY RESTAURANTS

NOT INCLUDED IN CRUISE FARE

Our speciality restaurants offer a variety of ways to enrich your cruise with memorable dining experiences.

You can choose from sophisticated sushi and other Oriental favourites as well as Tex-Mex and Steak House fare. Or explore fine Mediterranean Fusion cuisine, authentic Neapolitan Pizza and a range of traditional Italian food sensations in the Eataly restaurants on board.

Eataly restaurants

MSC Cruises has a partnership with Eataly, the Italian brand which sources high quality food from small producers, offering you tasty, nutritious food from ethically aware suppliers. In all

Eataly Restaurants as well as in wine bars and main restaurants across the fleet, you can enjoy additive free wines from Vino Libero, and a range of alcohol-free drinks sourced from the Slow Food Presidia in all bars.

We have made this possible by creating four distinct restaurant proposals featuring dishes made with Slow Food Presidia products.

- **Ristorante Eataly** (MSC Meraviglia, MSC Preziosa): serves simple, top quality dishes in a relaxed, uncluttered atmosphere. This restaurant mirrors Eataly's original concept of a space where you can eat, buy and learn about the finest Italian food.
- **Eataly Steakhouse** (MSC Divina) features selected cuts of Angus beef and Piedmontese beef.
- **Eataly Market** (MSC, Meraviglia, MSC Preziosa, MSC Divina): take a taste of Eataly away with you. Try our Easy, Safe & Tasty shopping: Easy because you can choose from high quality products, selected and offered at an affordable price; Safe because all the products have been selected with the assistance of Slow Food; Tasty because life is also about pleasure!
- **Ristorante Italia** (MSC Preziosa, MSC Divina): a 24-seat restaurant that offers the best of Eataly, serving top Italian ingredients expertly combined by the Eataly and MSC chefs.
- **Eataly Pizzeria** (MSC Preziosa, MSC Divina): a pizzeria in the finest Neapolitan tradition. The secret is in the high-quality, authentic ingredients used and the slow-rising natural sourdough.

Other speciality restaurants

- **Tex-Mex & Steak House:** authentic "wild west" cooking and atmosphere is provided at the El Sombrero (MSC Fantasia) and Santa Fe (MSC Splendida) restaurants, offering Mexican dishes and steakhouse specialities.
- **Asian Fusion:** the Shanghai (MSC Orchestra), and Oriental Plaza (MSC Magnifica) restaurants offer an authentic oriental experience, serving a variety of Japanese, Chinese and Thai dishes in an informal and friendly atmosphere.
- **Mediterranean Fusion:** the Galaxy panoramic restaurant (MSC Preziosa and MSC Divina) provides a great mix of Mediterranean fusion cuisine, live music and spectacular views as well as a luxurious, leisurely brunch to pamper the whole family.
- **Japanese:** The Kaito Sushi Bar (MSC Meraviglia, MSC Seaside, MSC Poesia, MSC Musica and MSC Lirica), ranked by the Berlitz guide as "the best sushi at sea", serves a rich selection of sushi, sashimi, maki and tempura, all created by expert chefs. The Teppanyaki (MSC Meraviglia, MSC Seaside) features demo cooking show tables and cooking in view, so you can enjoy traditional Teppanyaki specialties while watching the chefs in action.
- **Sports Bar:** (MSC Meraviglia, MSC Seaside, MSC Preziosa, MSC Divina, MSC Splendida, MSC Fantasia) serves authentic American-style burgers and finger food in a lively, sporty atmosphere with games aired on large-screen TVs.
- **Fish Restaurant:** (MSC Seaside) Here you can savour delicious fish specialities while enjoying the exceptional panoramic view, or watching the action in the kitchen through a glass wall.
- **Steakhouse:** (MSC Meraviglia, MSC Seaside) This is the place to tuck into classic steakhouse specialities while admiring the panoramic ocean views.

Dining reservations at speciality restaurants (where available) may be made in the venue or by simply dialing the reservation number indicated in the Daily Planner.

Book in advance

We offer various Speciality Dining packages allowing you to enjoy special gourmet treats in our speciality restaurants, as well as a range of other great-value Food & Beverage packages.

Special diets

Most special diets can be catered for on board if requested when booking your cruise. Kosher meals (pre-packaged) and Halal products (beef, lamb and poultry) are available if requested at least two months before departure.

MSC Cruises is certified by Bureau Veritas to provide gluten-free menus worldwide (food code: 20 ppm) in the main restaurants of MSC Preziosa, MSC Divina, MSC Splendida, MSC Fantasia, MSC Magnifica, MSC Poesia, MSC Orchestra and MSC Musica. We work closely with the Associazione Italiana Celiachia (Italian Celiac Association) for these ships cruising in the Mediterranean and in Northern Europe. On MSC Armonia, MSC Sinfonia, MSC Opera and MSC Lirica, you can find pre-packaged gluten-free products such as snacks, biscuits, croissants, sponge cakes and muffins.

BARS AND CAFES

NOT INCLUDED IN CRUISE FARE

The beverage offering on board the MSC Cruises fleet is the fruit of careful selection and hard work by a team of experts who are passionate about their job. In order to offer our clients a unique and memorable drinks experience, we have developed a series of different themes:

- **Coffee Bars** (MSC Divina, MSC Splendida, MSC Fantasia, MSC Magnifica, MSC Poesia, MSC Orchestra, MSC Musica): where Guests can enjoy the atmosphere of an authentic Italian café, a special place to enjoy a selection of hot and frozen coffee delights.
- **Cigar Rooms:** (MSC Divina, MSC Splendida, MSC Fantasia, MSC Magnifica, MSC Poesia, MSC Orchestra, MSC Musica) offering a range of fine spirits in elegant surroundings to satisfy even the most sophisticated connoisseur.
- **Spa Bar "Enjoy the colour":** for a vibrant range of health drinks. The colour of the different nutrients in our food influences our lives, our mood and indeed our health itself. This is the inspiration behind our "Enjoy the Colour" range of nutrient drinks available at the Spa Bar and the wellness area at the Buffet for fruit and vegetables based on the "5 colours".
- **Vitamin Bar "Enjoy the colour"** (MSC Armonia, MSC Sinfonia, MSC Opera and MSC Lirica): featuring a rich menu of tasty fresh fruit drinks.
- **Pubs** (MSC Armonia, MSC Sinfonia, MSC Opera and MSC Lirica): somewhere to relax with a glass of beer, savour a whisky or choose from a full list of premium spirits.
- **Mixologists Experience:** featuring a Fusion List combining the classic soul of Martini and the amazing creations of our Mixologists, like innovative Molecular.
- **Wine & Beer Bars:** for a vast selection of international wines, including Vino Libero wines produced by the Vino Libero Association that applies a farming model, which is respectful of

the environment allowing the preservation of “environmental resources”, avoiding the use of practices which are harmful to the soil and reducing the use of chemicals to the bare minimum. There are ciders and beers and interesting options for draught beer lovers like “one meter of beer”, as well as aperitifs accompanied by a selection of delicious tapas and finger food inspired by the various ports of call and main nationalities on board.

- **Disaronno Contemporary Terrace** (on board MSC Divina): a refined venue combining sea views, glamour and exclusive signature cocktails.
- **Gelateria** (MSC Seaside, MSC Preziosa, MSC Divina, MSC Splendida, MSC Fantasia, MSC Magnifica, MSC Poesia, MSC Orchestra, MSC Musica): the finest Venchi ice cream freshly made every day on board: A Refreshing Mediterranean Caress!
- **The Gelateria Italiana** (MSC Armonia, MSC Sinfonia, MSC Opera and MSC Lirica): here you'll find a range of quality ice creams and ice cream-based delicacies.
- **Jean Philippe Chocolaterie** (MSC Meraviglia): brought to you by award-winning chef Jean Philippe Maury, this chocolate bar with ice cream shop, creperie and patisserie features a visible chocolate production area with a mouthwatering 2-metre-tall chocolate cascade.
- **Champagne Bar** (MSC Meraviglia, MSC Seaside): as well as a fine selection of champagne, this luxurious bar also offers a variety of refined cold food prepared in view.
- **Italian town square ambience** (MSC Preziosa, MSC Divina, MSC Splendida, MSC Fantasia): the ideal place to enjoy succulent, freshly made pastries, cupcakes, macarons, home-made chocolate and traditional Italian ice creams, all produced on board by our Pastry Masters from high-quality ingredients.
- **Bistrot** (MSC Meraviglia): where it's possible to taste culinary specialties and an accurate drink selection in a French style atmosphere.

Bar Service Charge

All food, drink and related services not included in the cruise price will be paid at the end of the cruise. A 15% bar service charge will be added and detailed in the final bill. No tips are therefore required for bar and restaurant staff.

THEATRE & SHOWS

With 80 different original productions performed in the stunning Broadway-style theatres across our fleet, you can be sure to find a performance you'll love. Every cruise offers at least 6 different shows - even on a 7-night cruise - created by accomplished production teams together with gifted singers, dancers, acrobats and artistes from every corner of the world.

And exclusively on board MSC Meraviglia, you can enjoy spectacular shows by the world-famous Cirque du Soleil.

Please note that on MSC Meraviglia, MSC Seaside, MSC Lirica, MSC Opera, MSC Sinfonia and MSC Armonia access to the evening shows is by booking only (not required on other ships). There are three quick and easy ways to book: connect to the free onboard wi-fi network with your smartphone or tablet, use the touch screens on different decks of the ship, or ask at the Reception - Guest Service.

2018 FIFA WORLD CUP

Cruising with us between 14 June and 15 July 2018? Don't worry, you won't miss any of the World Cup, as you can watch all the games on board!

INCLUDED IN CRUISE FARE

Opera Shows

On some of our Caribbean, Northern Europe and Mediterranean itineraries, we offer unique shows inspired by world-famous operas.

Love Me is a selection of the most famous arias from Giuseppe Verdi's opera La Traviata, including Libiamo ne' lieti calici ("Drink from the joyful cup"), Amami, Alfredo, amami quant'io t'amo ("Love me, Alfredo, love me as I love you") and many more.

L'Amour, on the other hand, is a selection of the most famous arias from Georges Bizet's opera Carmen, the story of the downfall of the soldier Don José, seduced by a beautiful gypsy.

NOT INCLUDED IN CRUISE FARE

Cirque du Soleil Shows

For the first time at sea, our guests can now enjoy brand new Cirque du Soleil shows created exclusively for MSC Cruises.

Starting from 16th July 2017, guests on MSC Meraviglia will have the unique opportunity to see original Cirque du Soleil shows, two performances per night, six nights a week, while savouring a superb culinary experience.

The shows take place in a groundbreaking, multi-million euro entertainment and dining venue, designed by MSC Cruises and Cirque du Soleil. The 1,000 square metre venue can hold 500 guests, with 200 seats for dining.

LIVE MUSIC

INCLUDED IN CRUISE FARE

Music for every occasion and every mood across our fleet includes:

- Dance orchestras skilled in many styles, from ballroom to '70s disco
- Piano bar mood music with pianists, guitarists and singers performing old favourites and modern pop hits
- Classical musicians performing classical greats, opera gems and star tunes from the silver screen
- Neapolitan folk music with guitars, mandolins and song
- Latin American bands
- Jazz bands
- Solo piano recitals
- Country & Western

- Virtuoso violin and piano concerts in the Theatre
- German Schlager music
- Music from around the world, with Arabic, Greek, Mexican and Turkish musicians playing national and international favourites
- The distinctive music of the countries visited on MSC winter cruises: Argentina's Tango, Brazil's Axé, Samba and Forró, Cuba's Calypso and Salsa
- Late night music and dancing every night in the disco

Some onboard musicians may be hired for private functions, by prior arrangement with the Cruise Director.

Please note that the availability varies according to the itinerary.

DAYTIME ACTIVITIES

INCLUDED IN CRUISE FARE

Every moment of an MSC voyage offers something different, from sports tournaments and dance classes to trivia games and video quizzes, from parties and DJ sets to arts and crafts classes and pool games.

NIGHT-TIME ACTIVITIES

INCLUDED IN CRUISE FARE

A full spectrum of activities throughout the evening, in addition to our lounge, bar and theatre programs. Elegant dancing evenings and dance contests, exiting team games, themed parties, karaoke and much more.

OTHER SERVICES FOR CHILDREN AND TEENS

INCLUDED IN CRUISE FARE

Our fleet boasts the following special facilities and services for children and teenagers - just one of the reasons why younger guests love our cruises:

- Aqua Park
- Vertigo - the longest single-rider water slide on the seas (only on MSC Divina & MSC Preziosa)
- Kids and Family Pools
- Social Network Games, Wii/Xbox/PS3 Tournaments
- Evening activities with music videos, karaoke and events like our iPop Competition, Just Dance Live and Teen Movie Trivia
- Themed parties and adult-free zone for teenagers
- Events such as White Party, Flashmob, DJ lesson, Talent Show and Prom Night

Please note that the availability varies according to the ship.

CASINO

NOT INCLUDED IN CRUISE FARE

The elegantly designed onboard casino on each ship features world-class games for all types of players, from classic Roulette and Blackjack to exciting Poker variations. Our state-of-the-art electronic Texas Hold'Em PokerPro tables offer cash games and nail-biting tournaments. New and seasoned slot players can enjoy a variety of slot machines from penny slots to amazing progressive jackpots. Great prizes are available in our tournaments and special events, not forgetting our Lucky Hot Seat surprises and random virtual raffle draws.

In the onboard casinos, guests may charge up to a maximum of \$2000 per day to their on board account or, if paying by means of a cash deposit, as much as the amount available on their Cruise Card. All our games also accept cash. Ensure that your play is tracked using your Cruise Card at all our games for some great benefits and promotions: ask staff for more details. The Casino is generally open from shortly after sailing from each port until late.

OTHER SERVICES

NOT INCLUDED IN CRUISE FARE

The following services are charged as extras: Video games, 4D cinema (only on MSC Meraviglia, MSC Seaside, MSC Preziosa, Divina, MSC Splendida, MSC Fantasia and MSC Magnifica) and F1 simulator (only on MSC Meraviglia, MSC Seaside, MSC Preziosa, MSC Divina, MSC Splendida and MSC Fantasia), billiard table (only on MSC Magnifica), golf simulator (only on MSC Sinfonia), bowling (only on MSC Preziosa, MSC Divina, MSC Splendida and MSC Magnifica). A golf practice facility is available on MSC Musica. Mini-golf is available free of charge on MSC Poesia, MSC Orchestra, MSC Musica, MSC Armonia, MSC Sinfonia, MSC Opera and MSC Lirica.

SHOPS AND SERVICES ON BOARD

NOT INCLUDED IN CRUISE FARE

Photography

An onboard Photo Service is available throughout your cruise. Professional photographers will capture the highlights of your cruise both on board and ashore, and record anniversaries, and other special moments.

Portraits

Our photographers can also create portraits of you and your family or friends using a variety of high quality studio backgrounds or key locations throughout the ship. All portraits will be displayed in the Photo Gallery and are available for you to purchase during the cruise.

Video DVD Service

A dedicated team of skilled videographers is on hand to video special events during the cruise and accompany Guests on excursions. At the end of each cruise, the team produces a special video record of your cruise on DVD, which may be purchased at the Photo Gallery.

Retail products

A wide range of products to satisfy all your photographic and video needs can be purchased in the Photo Gallery, including a wide selection of digital cameras and video cameras at duty free prices.

Duty free

You'll find an extensive selection of classic cigarettes, tobacco products, top brand liquors and spirits, chocolate and confectionery favourites, toys, as well as pharmacy and travel essentials, all at tax and duty-free prices*.

* We always give you the lowest tax and duty-free prices applicable in accordance with local legislation, depending on ship itinerary.

MSC Shop

Remember your cruise with MSC branded gifts that spark magical memories of your holiday. You'll find an extensive choice of quality casual wear, personal accessories, toys and souvenirs.

Fashion boutique

Browse the latest seasonal brand collections for men, women and children from leading fashion houses including Armani Jeans, Polo Ralph Lauren, Lacoste and Tommy Hilfiger, as well as bags and small leather goods from big names like Furla, Coccinelle, DKNY and Guess.

Fashion watches, sunglasses and jewellery shop

Discover all kinds of fabulous brands, including great names like Swarovski, Pandora and Majorica; top brand sunglasses from D&G, Gucci, Ray-Ban and Prada, as well as wonderful watches from Armani, Skagen, Fossil, and Guess.

Jewellery

Discover a wealth of fine creations in gold and silver as well as precious and semi-precious stones. You'll find exquisite jewellery from world masters including Bulgari, Chopard, EFFY New York and Gucci. We also stock premium watches from names like Tag Heuer, Bulgari, Montblanc, Longines and Omega, all at exclusive travel prices.

Perfume & Cosmetics shop

Find the latest fragrances and beauty products from world-famous brands such as Dior, Lancôme and Chanel. Our beauty expert staff will provide you with all the knowledge and help you need to make the perfect choice.

INDOOR ACTIVITIES

INCLUDED IN CRUISE FARE

Panoramic gym

Each of our ships boasts a state-of-the-art gym where you can enjoy panoramic sea views while you exercise. Every gym is equipped with Technogym® cardio and strength training equipment and staffed by qualified personal trainers and fitness instructors.

Use of the gym by children

Our gyms are designed to be suitable for use by any Guest aged 13 years and over. Please note that 13 to 15-year olds may enter the gym accompanied by an adult on signature of a waiver form, while 16 and 17-year-olds may enter unaccompanied on signature of a waiver.

Indoor swimming pools

You can take part in a range of aqua-fitness activities in our indoor swimming pools.

NOT INCLUDED IN CRUISE FARE

Fitness programmes

You can choose from a variety of innovative and trendy fitness programmes including Aerobics, Step, Yoga, Spinning and more.

OUTDOOR ACTIVITIES

INCLUDED IN CRUISE FARE

Outdoor sports

If you feel like getting some exercise in the fresh air and meeting new people, you can participate in a wide range of outdoor sports and tournaments, including:

- Football
- Tennis
- Basketball
- Volleyball
- Squash
- Mini-golf

Outdoor swimming pools

Fantastic outdoor swimming pools are a feature on all our ships, where the organised fitness activities include Hydro-Spinning courses.

Walking track

An outdoor Power Walking track is the ideal way to keep fit while admiring the stunning views all around you.

MSC AUREA SPA: MAIN TREATMENT AND SERVICES

NOT INCLUDED IN CRUISE FARE

With a vast choice of health and beauty treatments developed exclusively for MSC Cruises, and a range of great-value special packages, you can pamper yourself a different way every day.

- Extensive spa treatments - up to 20 types of massages - including Balinese, Candle massage, "Aure del Mare" massage with shells, "Himalayan Dream" massage with fossil

salts from the Himalayas and Hot Stone massages - 19 body treatments, 19 facial treatments, aromatherapy treatments, a manicure and pedicure spa, a sauna and a Turkish bath, depending on the ship

- Couples Rituals and Hair Rituals - an expert combination of superb treatments in a single extraordinary session
- Beauty Salon with Hair Salon
- State-of-the-art beauty treatments including Mya Advance - a real alternative to body sculpting, Q-Frequency radio frequency treatment and electroporation - a non-invasive, anti-ageing treatment that feeds deep into the skin without needles
- Expert beauty therapists supported by a comprehensive ongoing training programme
- Premium Kérastase and Shu Uemura dedicated treatment cabins on many ships
- Exclusive signature treatments specially created and continuously refined by MSC Cruises
- "Enjoy the colour" - exclusive wellness cocktails in the Spa Bar based on the concept of the 5 colours of nature. Deliciously healthy.
- Teenager treatments: Teenage Kicks: 10 great-value treatments introducing younger Guests to the pleasures of a Spa on the sea
- The Aurea Experience: our special combined cabin and spa treatment package
- Superb value from a varied choice of special prepaid packages

FAMILY SERVICES

Kids' Clubs registration

You can register your children to the Kids' Clubs on board or complete the subscription form online before boarding. Once on board just bring us the printed form, along with your Cruise Card and those of your children.

Dedicated products

To make life easier for families with under 3s, we have a series of Chicco baby products - from bottle warmers to strollers, bouncers to backpacks - that you can use during your cruise, subject to availability. Ask at the Reception - Guest service or the Baby Club for details.

ID wristbands

All children under the age of 12 will be given an ID wristband on embarkation. For safety reasons, it must be worn at all times during the cruise.

Care-dependent kids

The Kids' Clubs is for everyone! Children who are not self-sufficient or not fully toilet-trained are still welcome to take part in Mini and Juniors Club activities if accompanied by a parent.

Medical service

For your safety and convenience, there is a 24-hour medical service on board for any emergencies, and over-the-counter medicines can be purchased onboard. We also offer a long-distance paediatric medical service for procedures such as diagnosis, radiology and monitoring.

Babysitting

Unfortunately we are unable to offer a babysitting service on board, except for our MSC BabyCare service for under 3s, which operates on days at sea.

Partnership with Chicco

Our kids' menus and activities have been created with the help of the Osservatorio Chicco Baby Research Center. The Center works with paediatricians and educational experts to better understand the psychological, physical, emotion and social needs of children. It's our way of ensuring the very best for your children during their cruise.

Partnership with LEGO

We've teamed up with our friends at the LEGO Group to give your children plenty of opportunities for creativity and fun with LEGO toys on board. And don't miss our LEGO Experience Day: a series of LEGO themed games for the whole family to enjoy, which ends with your kids receiving a LEGO MASTER BUILDER certificate.

MSC for Unicef

Give your child the chance to become an official On-Board UNICEF Junior Ambassador! In order to raise awareness of our partnership with the United Nations Children's Fund, MSC organises the MSC for UNICEF Day - a series of edutainment activities for children, culminating in a parade featuring the song "I can believe", written exclusively for the MSC for UNICEF initiative.

ENTERTAINMENT INCLUDED IN CRUISE FARE

5 clubs for 5 different age groups

We organise 5 different Kids' Clubs on board, one for each age group. All their activities are supervised by experienced childcare personnel recruited via CLIA-approved procedures and trained to work with children of all nationalities.

Professionally supervised play areas for kids, from babies to late teens, allow them to have fun, enjoy a taste of independence from their parents and leave you the chance to enjoy some quality time. All our play areas are designed to ensure the complete safety and comfort of your children.

Baby Club (under 3)

We have partnered up with leading baby care brand Chicco to provide a dedicated play area and a range of facilities for babies and toddlers to enjoy during your cruise. Please note that your children must be accompanied by an adult except, during BabyCare time. This area is currently available onboard MSC Meraviglia, MSC Seaside, MSC Armonia, MSC Sinfonia, MSC Opera and MSC Lirica.

MSC BabyCare

On days at sea, children aged 1 to 3 years can be left in the Baby Club in the care of our dedicated Youth Staff for up to 2 hours per day. Enough time for you to enjoy a massage, a glass of wine or a stroll around the shops.

MSC BabyTime

This gives parents and under 3s the chance to play together in the Mini Club. You'll find a selection of age-appropriate Chicco toys and many fun activities suggested by our Youth Staff, from exploring sound and music to bilingual games and even pizza making.

Facilities for under 3s

A range of Chicco childcare equipment is available for parents to use free of charge throughout the cruise. Strollers, bouncers and caddy backpacks for shore excursions can be booked at the Mini Club, while digital bottle warmers are available at certain bars on board. Parents can also request a bottle warmer to use in their own cabin.

Mini Club (from 3 to 6)

The Mini Club is a great way for children aged between 3 and 6 years old to have fun and make new friends. Every day the club offers games, activities and events. So, as parents, you can enjoy some quality time by yourselves, knowing that your children are in safe, expert hands. A schedule of the activities planned during your cruise is available at the club reception desk. Please note that children left in the care of the Mini Club must be fully toilet trained and self-sufficient. The club is open until 23.00.

Juniors Club (from 7 to 11)

The Juniors Club keeps 7 to 11-year-olds happily occupied and entertained each day with a wide variety of games and activities. Your children are free to leave the Juniors Club at any time, on condition that you sign a disclaimer to this effect when you register them. Check the Juniors Club program each day to discover which activities are scheduled, when they're happening and where. The club is open until 23.00.

Activities away from the Club

To add variety, many Mini and Juniors Club activities (for example shows, parties and trips to the pool) take place away from the dedicated play areas.

Activities for the whole family

We organise a variety of activities for children and parents to enjoy together, from junior talent shows, parades and sing-alongs to kids' make-up sessions and our family disco. All of these activities take place in the company of our much-loved mascot Doremi.

Young Club (from 12 to 14)

Let your kids dive into a world of entertainment with our sport tournaments, hi-tech games and art & craft activities. Every day is a new experience with a dedicated programme and the chance to meet new friends. Dinner with our staff, show time and a dedicated disco will keep them happy all evening too. The club is open until 23.00.

Teen Club (from 15 to 17)

Teenagers can look forward to having the time of their lives on board, from sports and competitions, dance contests and social network games to Wii, Xbox and PS3 tournaments. And in the evening, they can enjoy the teen disco, Karaoke, White Party, Flashmob and many other themed events. The club is open until 23.00.

Swimming pool

Please note that children under 16 must be accompanied by an adult when using the ship's swimming pools. Swim caps are optional, but flip-flops should be worn around the pool. (These can be purchased in the onboard shops). Babies in nappies are not permitted in the water.

ON BOARD DINING INCLUDED IN CRUISE FARE

Kids' Corner

Tasty and healthy dishes are available at the dedicated kids' corner in the buffet during mealtimes.

Kids' menus

Our restaurants offer kids' menus created with the help of the Osservatorio Chicco Baby Research Center and cater for a variety of allergies and other special dietary needs.

High chairs

High chairs are available in all the onboard restaurants and buffet. Just ask your waiter for assistance.

Food warming service

We will be happy to warm up your baby's food in any of the restaurants on board. Just ask your waiter.

Happy Dinners

Set your kids free and dine at your leisure. When your children have finished their kids' menu dinner at your table, we'll escort them to the Mini and Juniors Club to play while you savour the rest of your meal. Ask our Youth Staff on board for details on how to book this service.

Fun Time dinners

Drop your kids off at the Mini and Juniors Club on your way to dinner, then our staff will keep them entertained while they enjoy a meal with their new friends in the Kids' Corner of the buffet.

Parents away? Kids OK!

We can even take care of your children's meals if you decide to go ashore on an MSC excursion. Our Youth Staff will supervise their meal and keep them entertained until you return.

OTHER SERVICES

NOT INCLUDED IN CRUISE FARE

Excursions for families

We offer a selection of shore excursions designed especially for families: that means less hassle for you and more fun for your kids. Excursions always begin after 09:00, last no more than 3 or 4 hours and are accompanied by MSC Mini and Juniors Club staff. All children going on our excursions will receive a special gift. You can also take advantage of our excursion packages and special offers for families.

Excursions without kids

If you want to enjoy an MSC shore excursion on your own, you have the option of leaving your kids in the expert care of our Youth Staff, thanks to the extended opening hours of the Mini and Juniors Club. So while you're making new discoveries, they'll be making new friends - a winning solution for the whole family. Just sign up the previous day.

24-hour room service

With our 24-hour Room Service, you can ask for warm milk to be brought to your cabin or kids' meals to be reheated at any time of day.

Doremi drinks package

Take care of satisfying your kids' thirst before you even depart, by purchasing our Doremi drinks package: 10 non-alcoholic cocktails, smoothies, milk shakes, soft drinks and fruit juices of your choice, plus a complimentary MSC souvenir glass.

Teen Card

Give your children a taste of independence with a Teen Card. This fun prepaid card can be used by children over 7 years of age to make small purchases on board, and also doubles up as a cabin key. It's available in €30.00 and €50.00 versions, and comes with an additional bonus of €5.00 (with the €30.00 card) or €10.00 (with the €50.00 card). To purchase a Teen Card, just complete the form you receive during check-in and hand it to one of the guest service agents in the foyer. The Teen Card is non-refundable, so any credit remaining on the card at the end of the cruise will not be reimbursed.

Happy Birthday

If you're celebrating a child's birthday during your cruise, you can make it even more fun by ordering a special Doremi cake. Just Contact the Reception - Guest service or the Maitre d'Hotel for details.

Laundry package

We all know how good kids are at getting their clothes dirty. To get them really clean, try our laundry package. And for children under the age of six, we offer a special Baby Laundry Service. It guarantees their clothes will be washed separately and, thanks to the use of a special detergent, returned completely sanitised, clean and safe for contact with their skin.

Photo package

Capture the magic of cruising with your children forever. Take advantage of the spectacular settings around the ship for a fun family photo session.

Kids around the clock

Give your kids the thrill of staying up late with their friends in the Mini and Juniors Club, leaving you free to enjoy a great night out on board! Operating from 23:00 to 02:00, our program starts with exciting activities before leading your children naturally into rest. To take advantage of this service, ask for a Booking Form at the Mini and Juniors Club.

Stay in touch

When you leave your kids in our care, you can opt for extra peace of mind by requesting a Pager or Deck Phone from the Mini Club, subject to availability. Then relax in the knowledge that we can contact you at any time.

Chicco Corner

Among the shops on board, you'll find a Chicco corner with a selection of great products for babies and toddlers, including nappies.

Long-distance medical care

To ensure the best possible medical care for your children, we now offer a paediatric tele-medicine service for our youngest Guests, in partnership with the Giannina Gaslini Paediatric Institute in Genoa. When required, the Institute can assist the onboard doctor by providing a second opinion, or carrying out procedures such as remote diagnosis, radiology and monitoring. This service is available in the Medical Centre on board during normal opening hours, and around the clock in the event of an emergency.